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**From:** Yates, William [Yates.William@epa.gov]  
**Sent:** 11/22/2021 4:51:55 PM  
**To:** Walker, Russell [RWalker@nas.edu]  
**CC:** Rangel, Jorge [Rangel.Jorge@epa.gov]; Plagge, David [Plagge.David@epa.gov]  
**Subject:** RE: IPP usage on Contract 68HERC19D0011 NAS

Good morning Russell,

All contractors should be submitting their invoices through the IPP system. I have been notified that It appears you are still submitting your invoices outside of IPP system. If there are any issues that you may be encountering with respect to uploading your invoices into the IPP system, you can reach out to: Contractor assistance with enrollment by contacting the IPP Production Helpdesk via email at [IPPCustomerSupport@fiscal.treasury.gov](mailto:IPPCustomerSupport@fiscal.treasury.gov) or by telephone at (866) 973-3131. If you still run into issues please let me know and I will escalate your issue for assistance.

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Regards,

William M Yates  
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